



AMP NETCONNECT 25 YEAR WARRANTY

Twenty-five years from now, you'll thank us

When choosing a superior quality cabling system you expect its reliability should be maintained for the entire life of the system.

The AMP NETCONNECT 25 year warranty provides assurances directly from Tyco Electronics to the customer.

You depend on the cabling infrastructure to be the platform for your telecommunications network, therefore you want a single manufacturer's warranty that meets your expectations.

The AMP NETCONNECT warranty covers the complete end-to-end system.

This is made possible by the combination of our emphasis on producing high quality products, and the training and maintaining of a qualified pool of installer partners.

To eliminate any confusion as to who is responsible, the AMP NETCONNECT warranty is made directly between Tyco Electronics and the end user. This assures minimal disruption of service in the unlikely event a problem with the cabling infrastructure is encountered.

Our 25 year System Performance Warranty guarantees that the cabling system performance will support an extensive list of network applications.

This brochure describes the key features of our warranty and the options available to you.

Key Facts

- The System warranty covers defects in materials and workmanship for the full 25 years
- The individual system components must also meet the prescribed mechanical and transmission specifications for the products specified in the applicable cabling standard.
- Defective products will be repaired or replaced at our cost



The Total Quality Approach

The components that make up the system are put through extensive quality checks during the manufacturing process to ensure they function as intended. The quality is also extended to the actual installation by our highly trained pool of ND&I's.

Tyco Electronics constantly monitors their manufacturing and quality control process to ensure that the finished product works right the first time and for at least the duration of the warranty period.

This quality approach carries over to our highly trained approved installers. Our authorized installation program assures the quality installation you expect from a highly respected manufacturer.



NETCONNECT Design and Installation Contractors

The long-term quality of our structured cabling systems depend not only on the design and manufacturing, but also on sound installation practices ensuring that the work is performed according to industry standards. The key to an inclusive warranty is the relationship we maintain with our installation partners, the AMP NETCONNECT Design and Installation Contractor, also known as an ND&I.

Not only do we work with some of the most respected contractors in the business, we also ensure they have a thorough understanding of our products and current installation standards and practices.

This is achieved by requiring a pre-defined portion of the installation technicians to successfully complete our AMP ACT structured classroom

training courses. This training is one of the pre-requisites to becoming an ND&I.

In order to maintain their ND&I status, the installation technicians are also required to complete regular updates whenever new technological advances to our products require it.

Installer Education – The AMP ACT Program

The AMP NETCONNECT AMP ACT training program is a set of extensive education & certification courses for installation partners. Our compulsory classroom training courses cover:

- the latest installation and terminating techniques for networking and premise cabling
- how to certify the performance of installed cable plants and how to troubleshoot them if they do not perform as expected

Only after completing the AMP ACT program can the ND&I offer the full AMP NETCONNECT 25 year System Warranty.

This AMP NETCONNECT warranty then covers the end-to-end system for 25 years from the date the installation has been completed and after the test results have been verified.



Two Levels of Coverage?

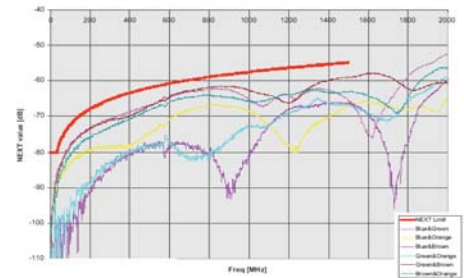
The AMP NETCONNECT 25 Year System Warranty provides coverage on the complete cabling system:

- It is comprised of cable, connectors, connecting hardware and patch cords
- It covers defects in either materials or workmanship for the full 25 years
- It ensures that all signal carrying components meet the prescribed mechanical and transmission specifications for these products
- It includes repair or replacement of defective products – at our cost
- It includes cost of the labor

We are confident enough to warrant the AMP NETCONNECT system against most foreseeable problems for 25 years.

The second level warranty is for the components only. This warranty guarantees that the individual components meet the applicable ISO/TIA/EIA standards for the 25 year period. Should a component fail due to a manufacturing defect, the component is replaced by Tyco Electronics. The cost of the labor to replace or repair the defective component is not covered under the component only warranty.

Consequently, the system test results are not required for this warranty although the installation still needs to be done by an authorized contractor.

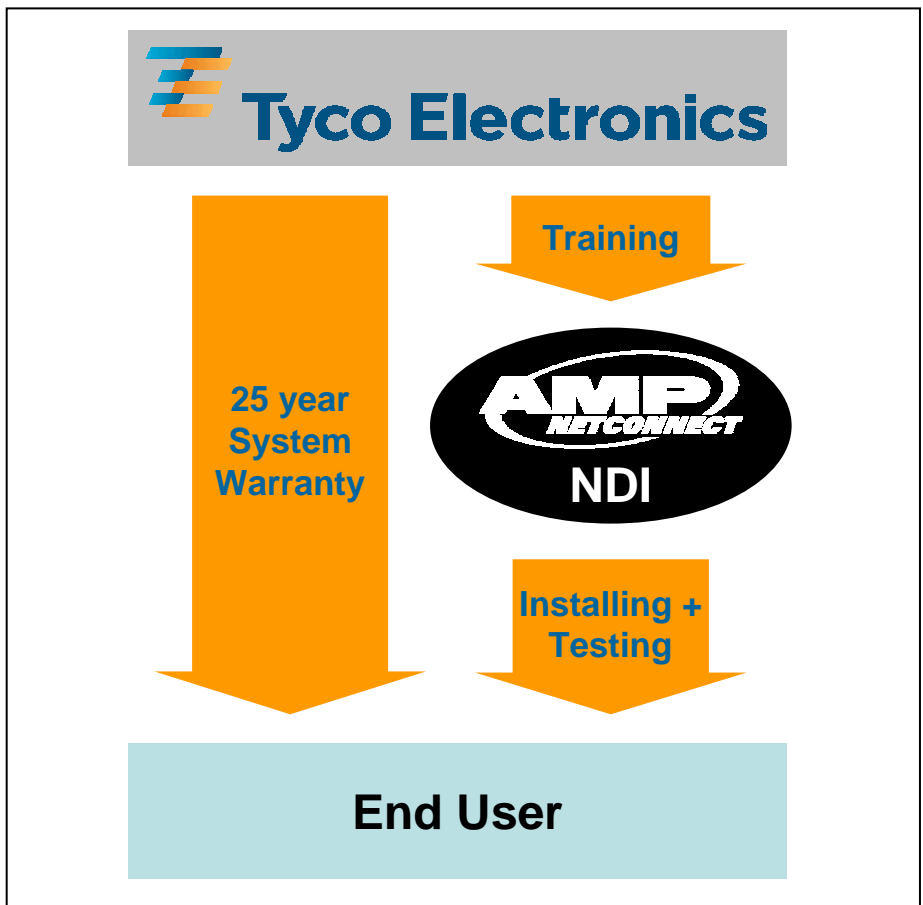


Direct to end user

In the unlikely event there is a problem encountered with one of our cabling systems, the issue is easily resolved without having to determine who's at fault.

The AMP NETCONNECT 25 Year Warranty is a contract made directly between Tyco Electronics and the end user, so that our responsibility is clear at the beginning.

The language of the warranty is clear and concise eliminating any confusion as to the conditions of what is covered and who is responsible should a problem develop.



AMP NETCONNECT 25 Year Warranty

How it works

There are five simple steps to receive our 25 year warranty:

1. End-user selects AMP NETCONNECT as their cabling system
2. End-user selects an AMP NETCONNECT Design & Installation partner (ND&I)
3. ND&I installs, tests and documents the cabling system
4. ND&I submits the required project documentation and test results to Tyco Electronics
5. Tyco Electronics grants the warranty to end-user



25 years full coverage

Prior to the 25 year System Warranty being granted, the test results are reviewed for compliance to the applicable cabling standards to provide assurance that your AMP NETCONNECT cabling system will perform as intended for at least the life of the warranty.



No additional costs

There are no additional hidden costs associated with either level of warranty. AMP NETCONNECT is committed to providing you with a reliable cabling platform for your communications network for 25 years.

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